



## **DISCLAIMER:**

The OSKIS customer must be over 18 years old. Underaged customers must be accompanied by an adult.

Deposit: The OSKIS customer will be asked a cash deposit as a guarantee for the rented equipment. At the end of the rental period, the customer accepts a charge for any missing or broken items at market prices.

For the rental of any OSKIS equipment the following documents are required: Passport or National Identity Card for EU citizens. Not as a deposit. To provide OSKIS service (rental) requires identification and copy of the document.

- We (OSKIS company) maintain the confidentiality of your personal data and do not transfer it to third parties,

- we use your personal data only for the next purposes: identification and to ensure the safe service providing.

The Deposit will be refunded if the rented equipment is returned in the same condition it was procured. If the missing or broken items exceed the deposit amount, the customer must settle the balance (provide additional compensation).

The absence of a deposit does not exempt the Client from material liability in case of damages, loss or theft of equipments, its parts, another equipments. Compensation in the amount of the market value of damaged equipments, its parts or another equipments at the time of damage.

DISCLAIMER:

No refund will be made for early return of the bicycles.

Method of payment: cash or credit card at the beginning of rental service providing.

The OSKIS customer is obliged to take a good care of rented equipment and to protect it from damages, loss or theft. In case of damage, loss or theft\* of the bicycle (s), components or any of its parts, OSKIS will charge the customer the full cost of the missing items at market prices.

\*In case of theft, the customer should immediately contact with OSKIS managers and police department, write the detailed explanation (time, place, circumstances, etc.). On the basis of the collected information a decision on customer compensation necessity will be made.

The customer is obliged to lock the bicycle (s) properly at all times when unattended, passing the lock through the frame and attaching the bicycle (s) to something fixed to the ground like a post of fence, if allowed, or else, a bicycle parking. It's highly recommended to keep the bicycle (s) secured at all times especially during overnight rentals.

Bicycle (s) must be returned on time (the deadlines set up by manager with Clients). 30 minutes delay or/and more will entail the penalties (from 10lv and up to the bikes rental price for 1 day).

The customer is responsible for adequate personal insurance coverage for risks that may occur during the rental period. OSKIS is not liable for any claims for body injury or harm, accidents, damage caused to third person property or loss of personal belonging caused by weather, sickness, or any other causes whatsoever beyond the control of OSKIS.

The OSKIS customer and his/her group must respect Bulgarian traffic regulations. Any ticket or fine due to incorrect use of the bicycle (s) will be completely assumed by the customer

This disclaimer will be provided to the Client for signature and additionally announced by OSKIS manager.